



Foster Footwear
Unit 4 Kingsway Buildings
Kingsway
Bridgend Industrial Estate
Bridgend
CF31 3YH

Return Form

All returns must be requested within 14 days of delivery. Products must be returned to us within 30 days of delivery and in a saleable condition so that we can process the return. All returned products must be unused and in their original packaging. Refunds will be processed within 14 days of receiving the goods back. We will process a refund after our warehouse has received the stock back. It will usually take 3-5 days from refund for your account to be credited however some payment providers and payment types can take up to 14 days to credit your account. Refunds will only be made to the original purchaser's method of payment.

To request a return, please follow the below instructions:

1) Open a return request on the Sales Channel that your order was placed & Fill in our Returns Form.

2) Pack your returns in the original packaging and attach the Returns label to the outside of your parcel.

Make sure you place this Return Form inside your parcel. (This is not a pre-paid label, please return via your preferred courier. We advise you obtain proof of postage when you post your return as we are responsible for your parcel only once it has been received into our warehouse. Items lost in transit will not be treated as returned.)

Name:

Address:

Order Number:

Reason for Return:

Affix Label To Front Of Parcel

Foster Footwear Returns,
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